



**YOUR CLIENT
&
COUNSELING ROOM
TOOLS**





CARE  NET[®]

CHURCH RESEARCH

STUDY OF WOMEN WHO HAVE HAD AN ABORTION & THEIR VIEWS ON CHURCH

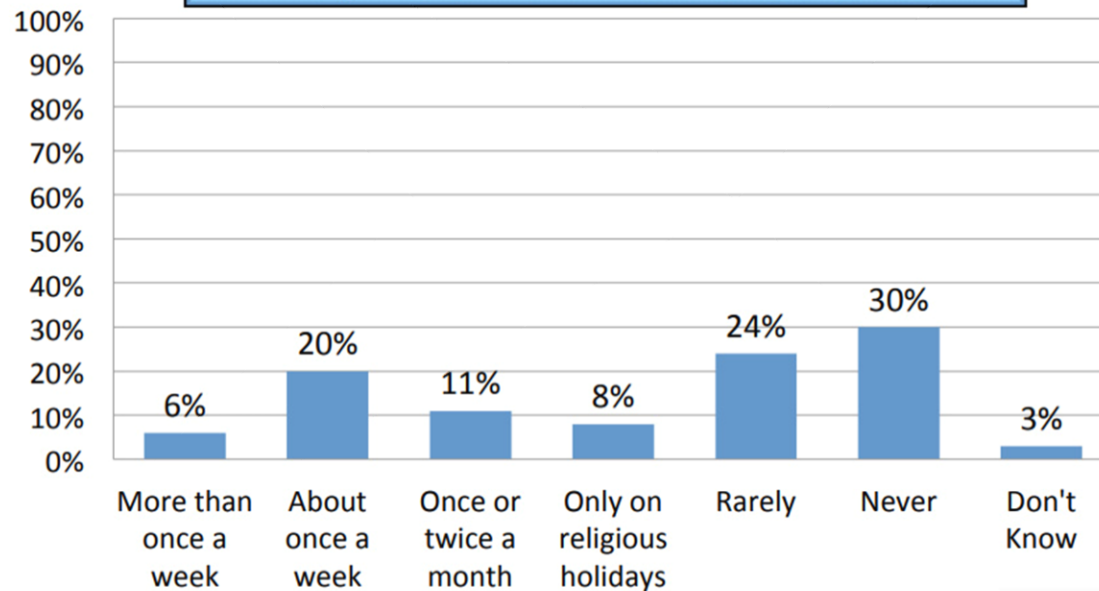


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More than 1 in 3 (36%) women were attending a Christian church once a month or more at the time of their first abortion

Among American women who have had an abortion

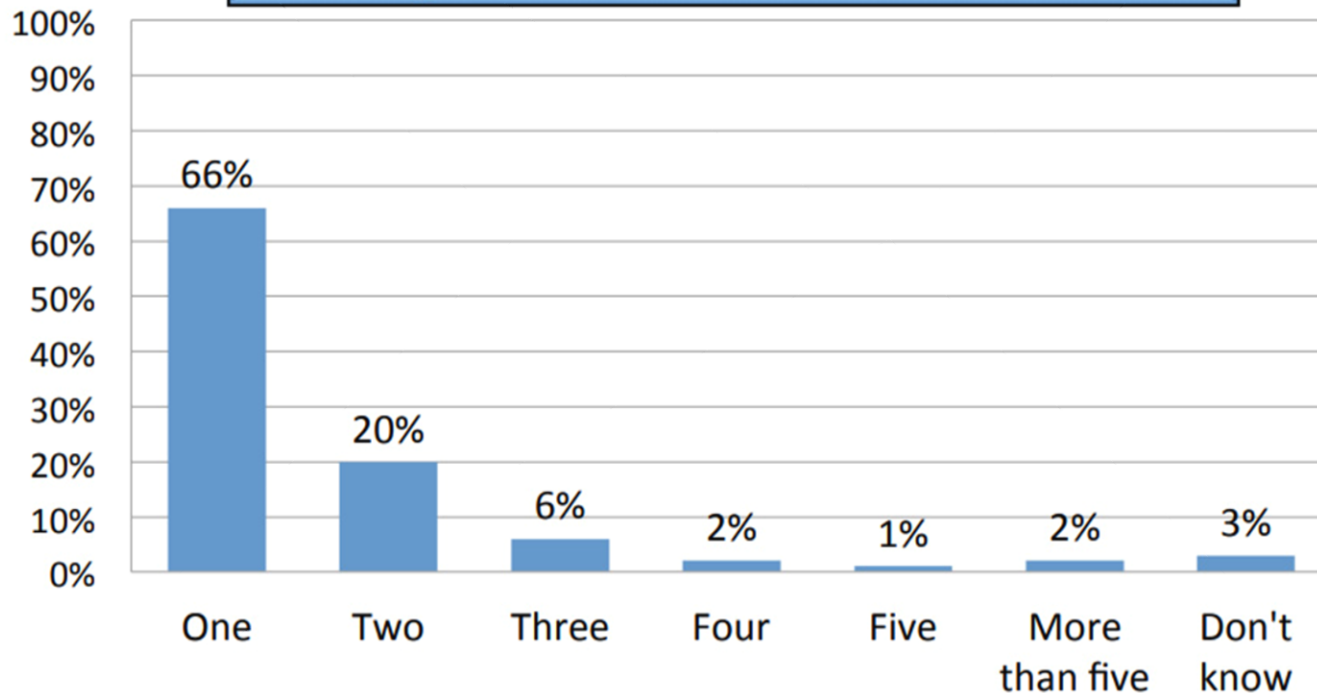


Q: "At the time of your first pregnancy termination/abortion how often are you attending religious services at a Christian church? (Select One)"

CARENET

Three in ten (30%) women who have had an abortion indicate they have had more than one pregnancy termination or abortion

Among American women who have had an abortion

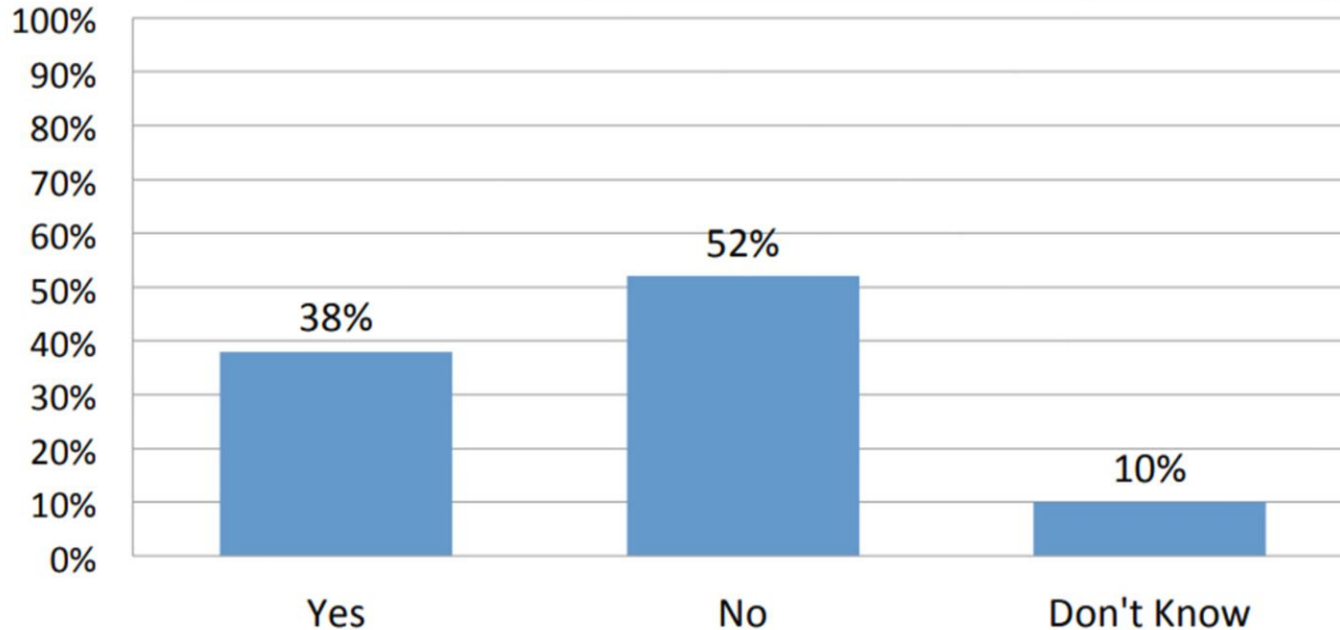


Q: "In total, how many pregnancy terminations/abortions have you had? (Select One)"

CARENET

More than half (52%) of churchgoers who have had an abortion report that no one at church knows they have had a pregnancy terminated

Among American women who have had an abortion who currently attend a Christian church once a month or more



Q: "Does anyone at your church know that you have had a pregnancy termination/abortion?" Asked of those who currently attend a Christian church once a month or more. n=381



Who is a Pregnancy Center Client?



Client Statistics



AVERAGE AGE

	2016	2017	2018	2019	Total	% of Total
All Age	1130	803	917	633	3483	100.00%
20 - 24	436	301	310	222	1269	36.43%
25 - 29	339	224	297	220	1080	31.01%
15 - 19	145	131	149	74	499	14.33%
30 - 34	139	92	94	63	388	11.14%
35 & Over	69	55	65	54	243	6.98%
Under 15	2	0	2	0	4	0.11%

AVERAGE INCOME

	2016	2017	2018	2019	Total	% of Total
All IncomeLevel	1130	803	917	633	3483	100.00%
Unemployed	391	327	340	245	1303	37.41%
\$0-\$14,000	265	175	199	154	793	22.77%
\$15,000-\$29,000	126	103	126	78	433	12.43%
Dependant	135	72	124	70	401	11.51%
Unknown	84	38	38	22	182	5.23%
\$30,000-\$44,000	44	33	49	27	153	4.39%
\$45,000-\$59,000	36	36	16	14	102	2.93%
Welfare/SSI	43	15	18	18	94	2.70%
\$60,000+	6	4	7	5	22	0.63%

ETHNICITY

	2016	2017	2018	2019	Total	% of Total
All Ethnicity	1130	803	917	633	3483	100.00%
Hispanic	493	379	423	298	1593	45.74%
Caucasian	314	224	294	186	1018	29.23%
African American	231	138	109	86	564	16.19%
Other	43	28	32	11	114	3.27%
Caribbean	15	3	17	14	49	1.41%
Asian	20	5	11	7	43	1.23%
African	0	7	13	9	29	0.83%
Native American	6	11	8	0	25	0.72%
Unknown	7	6	7	3	23	0.66%
Multi-Racial	0	1	1	19	21	0.60%
Middle East	0	0	2	0	2	0.06%
East Indian	1	0	0	0	1	0.03%
Jewish	0	1	0	0	1	0.03%

PRIOR ABORTIONS

	2016	2017	2018	2019	Total	% of Total
All Prior Abortions	749	506	568	415	2,238	100.00%
None	687	474	530	391	2,082	93.03%
One	54	28	31	<u>19</u>	132	5.90%
Two	6	3	4	5	18	0.80%
Three or More	2	1	3	0	6	0.27%

WHAT WE'VE LEARNED SO FAR:

- Sexuality is a gift from God, and it is to be experienced in marriage only.
- All life is valuable, including every child whose conception was unplanned by their parents
- That abortion is ending the life of an unborn child

WHAT WE'VE LEARNED SO FAR

- God is a God of Love
- He has a plan for our lives, and he redeems our mistakes
- Adoption is a significant, positive alternative to abortion

YOUR CLIENT

**What is your purpose
at the center?**

Your *purpose* is to be a help
to your clients, this can only
be done well if you respect
and accept her.

p 4.5



YOUR CLIENT

There are six things you want to understand about her

- 1. Needs
- 2. Circumstances
- 3. Support System
- 4. Feelings
- 5. Strengths
- 6. Beliefs

YOUR CLIENT

What are your Client's Needs?

- Need for love and relationship
- The need for purpose
- The need for forgiveness



YOUR CLIENT

- Learning about your client will help determine her needs
- God matches the clients with volunteers for a reason
- God has something specific He wants to communicate to the client *through* you



THE CRISIS CYCLE

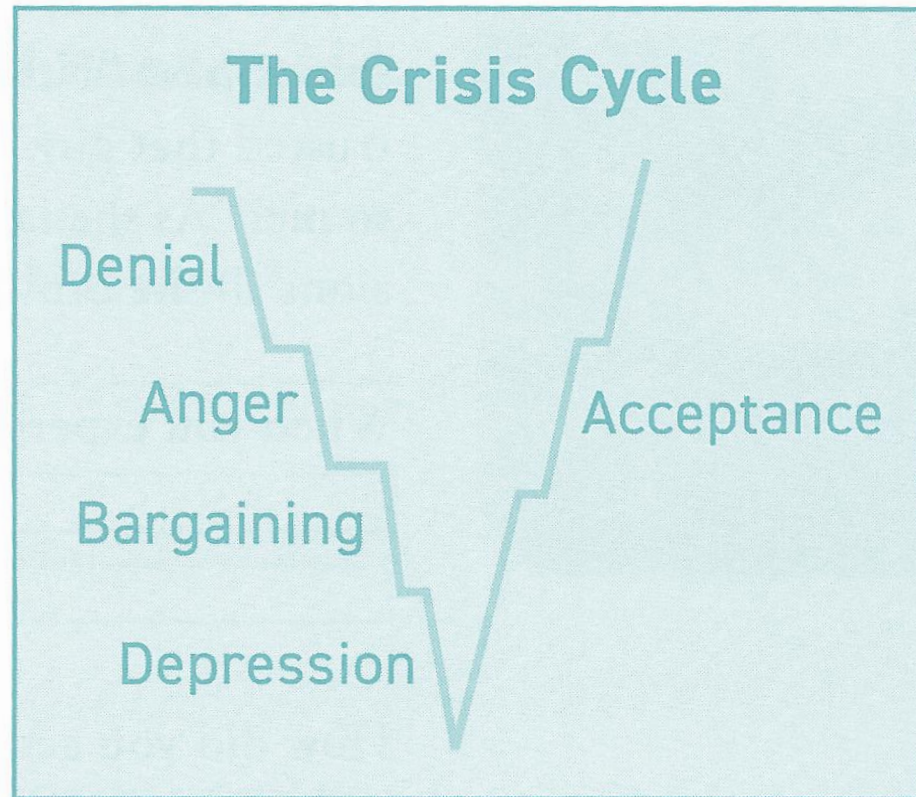
- Crisis is defined as a time of trouble or great danger.
 - Your goal will be to help your client gain a sense of balance
- p 4.20

THE CRISIS CYCLE

Stages of a Crisis

- Denial
- Anger
- Bargaining
- Depression
- Acceptance

THE CRISIS CYCLE



THE CRISIS CYCLE

What is your role in her crisis?

- Empathize
- Encourage
- Help Her

REDEMPTIVE CONVERSATION

A redemptive conversation is
one where you use your:

- Personal, intimate relationship with the Lord to help speak into your client's life His desire and intention for her.

p 4.27



REDEMPTIVE CONVERSATION

What are Goals of a Redemptive Conversation?

- Model God's unconditional love and acceptance
- Explore and clarify the situation from client's perspective
- Introduce godly perspective
- Empower her
- Connect with resources
- Assure her she is welcome back no matter what she decides

How do you engage in a redemptive conversation?

- Be prayerful, balanced, courageous



COMMUNICATION AND COUNSEL

Our goal is not to learn how to manipulate pregnant women.

Our goal is to connect with women in crisis, offer them compassionate care and counsel.

p 5.5

COMMUNICATION AND COUNSEL

- Communication is the process that involves both parties.
- There are two types of communication.
 1. Verbal
 2. Non-Verbal

COMMUNICATION AND COUNSEL

- Listening involves more than hearing
- Don't just hear the sounds coming out of her mouth while waiting for an opportunity to open yours.

COMMUNICATION AND COUNSEL

What are 3 Goals of Redemptive Conversation?

- Bonding
- Understanding
- Guiding

COMMUNICATION AND COUNSEL

Goal 1: Bond

- Acknowledge
- Be genuine
- Reflect feelings

COMMUNICATION AND COUNSEL

Goal 2: Understand

- Ask open-ended questions
- Reflect impressions
- Summarize

COMMUNICATION AND COUNSEL

Goal 3 Guide

- Give a new perspective
- Give Info for wise decisions
- Close with hope

p 5.13

COMMUNICATION AND COUNSEL

Skill Practice

Pages 5.15 – 5.32



CONFIDENTIALITY

Entering the center

- Use discretion when getting client's name. Especially at the window.
- Clients must be assured their privacy will be honored at all times.

p 5.33

CONFIDENTIALITY

While counseling one on one:

- Sessions should take place out of public view and where they cannot be overheard.
- Client should be cared for individually and alone.

CONFIDENTIALITY

While on the phone:

- Absolutely no information can be released, even if a caller identifies themselves as the client's parent, partner, social worker, physician, etc.

“Due to confidentiality, I cannot verify that this person has ever been seen or treated at the center”

- Never leave voicemail messages unless written permission is obtained.

CONFIDENTIALITY

Meeting outside the center:

- The volunteer should never expose where they met or any information/conversations from the center.
- You may engage in friendly conversation, but never issues discussed at the center.

CONFIDENTIALITY

Personal Issues:

- Clients must be informed they are free to withhold any information, and not required to answer questions.
- You should not talk about the client's personal issues while walking her out the door – someone could hear.

CONFIDENTIALITY

Written records

- Do not leave client files unattended or in plain sight
- Client records must be stored in a safe place out of view and out of plain sight.
- Written notes are legal documents – these require the client's written permission to be released.

CONFIDENTIALITY

PRCE has strict confidentiality policy

- All interactions and information must be kept confidential from the moment they walk through the door

There are 3 Exceptions

- Mandatory reporting of minors
- The client is homicidal or suicidal
- Client provides express written consent

p 5.35

PREGNANCY TEST

The pregnancy test

- Instruct the client in administering her pregnant test
- You should be with the client while you are waiting for results
- Client should read the test herself
“Positive” or “Negative”

NEVER tell a client she is “pregnant”

p 5.41



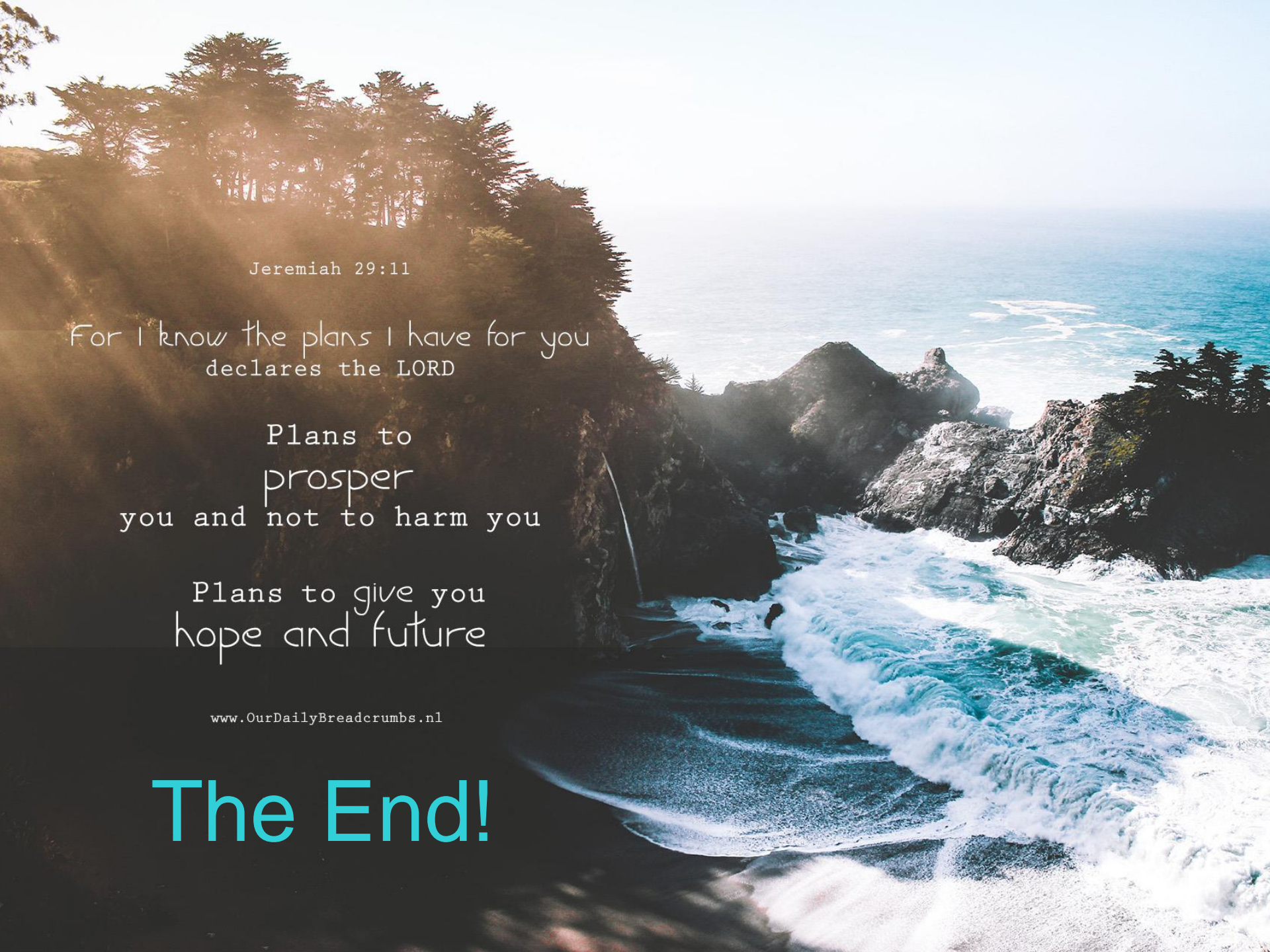
THE SUCCESSFUL VOLUNTEER



- There are three people in the counseling room—the Holy Spirit, the client, and you.
- The Holy Spirit's job is to guide you and convict the client.
- The client came to us for a reason.
- Your job is to speak the truth in love, which requires both your head and your heart.

THE SUCCESSFUL VOLUNTEER

- Keep balanced
- Keep learning
- Keep praying
- Remember not all decisions are final



Jeremiah 29:11

For I know the plans I have for you
declares the LORD

Plans to
prosper
you and not to harm you

Plans to give you
hope and future

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The End!